

Larry K. Lewis  
President & General Manager



February 16, 2004

Troy D. Muilenburg  
President  
Itasca Construction Associates  
7884 Woodland Center Blvd.  
Tampa, FL 33614

Dear Troy,

I want to express to you how pleased I am with the quality of construction on our new showroom in Tampa. I was very concerned about the short time frame we gave you for completion of this project. In spite of last minute design changes, and on-the-job corrections for several engineering irregularities with venting and electrical, Steve Dawkins and Brian Oliver never swayed off track and were always there with calm reassurance and most importantly, solutions! We finished in time to meet our December 31<sup>st</sup> moving deadline and received our CO within two weeks of our original goal. I have built five showrooms in the past four years in south Florida and I will tell you with full confidence that your team was the best group of people I have worked with. Thanks for sharing them with us on this project.

Kudos' to Steve and Brian for a job well done!

Very truly yours,

A handwritten signature in blue ink that reads "Larry Lewis".

Larry Lewis

PS: Mark your calendar for Thursday evening, March 25<sup>th</sup> 2004 to share in our VIP grand opening.

cc: Chuck Proctor  
Bill Holcomb

