



June 4, 1999

Scott Taylor
Vice President
Itasca Construction Associates
4123 E. Fowler Avenue
Tampa, FL 33617

Dear Scott:

I would like to say how very pleased we are with our new facility. Thank you and your organization for the wonderful job you did constructing our work place. Throughout this lengthy process your personnel have been patient and willing to deal with all the many, many details. Their customer service has been outstanding. They have been very willing to work with us to provide a beautiful and functional building for our employees.

Again, the ones of your organization that we have dealt with are indeed a tremendous asset and credit to your company. We will be more than glad to recommend your firm.

Sincerely,

A handwritten signature in black ink, appearing to read "O. R. Jones".

O. R. Jones
Director of Operations

sk

5802 Breckenridge Parkway, Suite 200
P.O. Box 30244
Tampa, FL 33630-3244
1-800-343-0488